

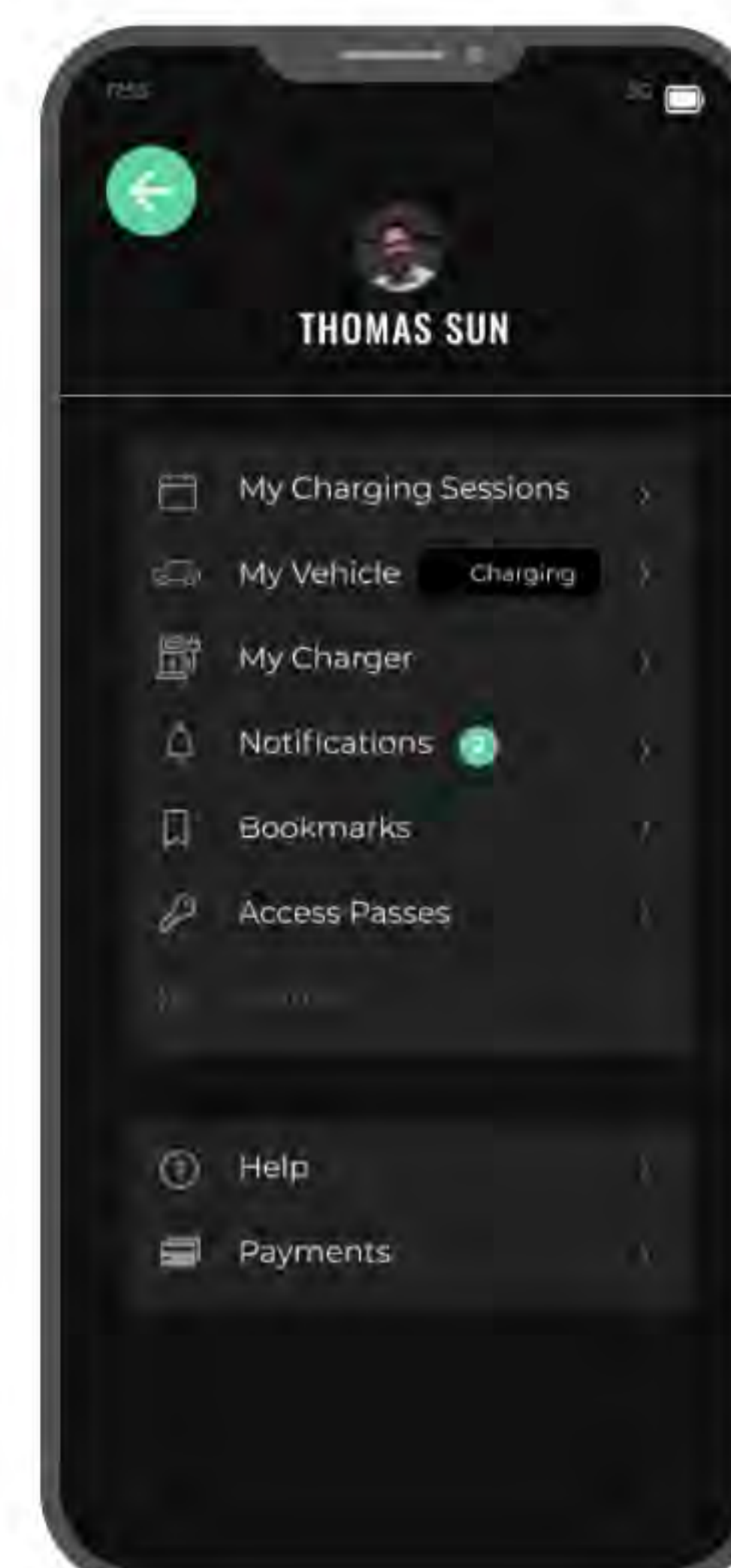
AMPUP MOBILE APP USER GUIDE

Your guide to easy, stress-free EV charging




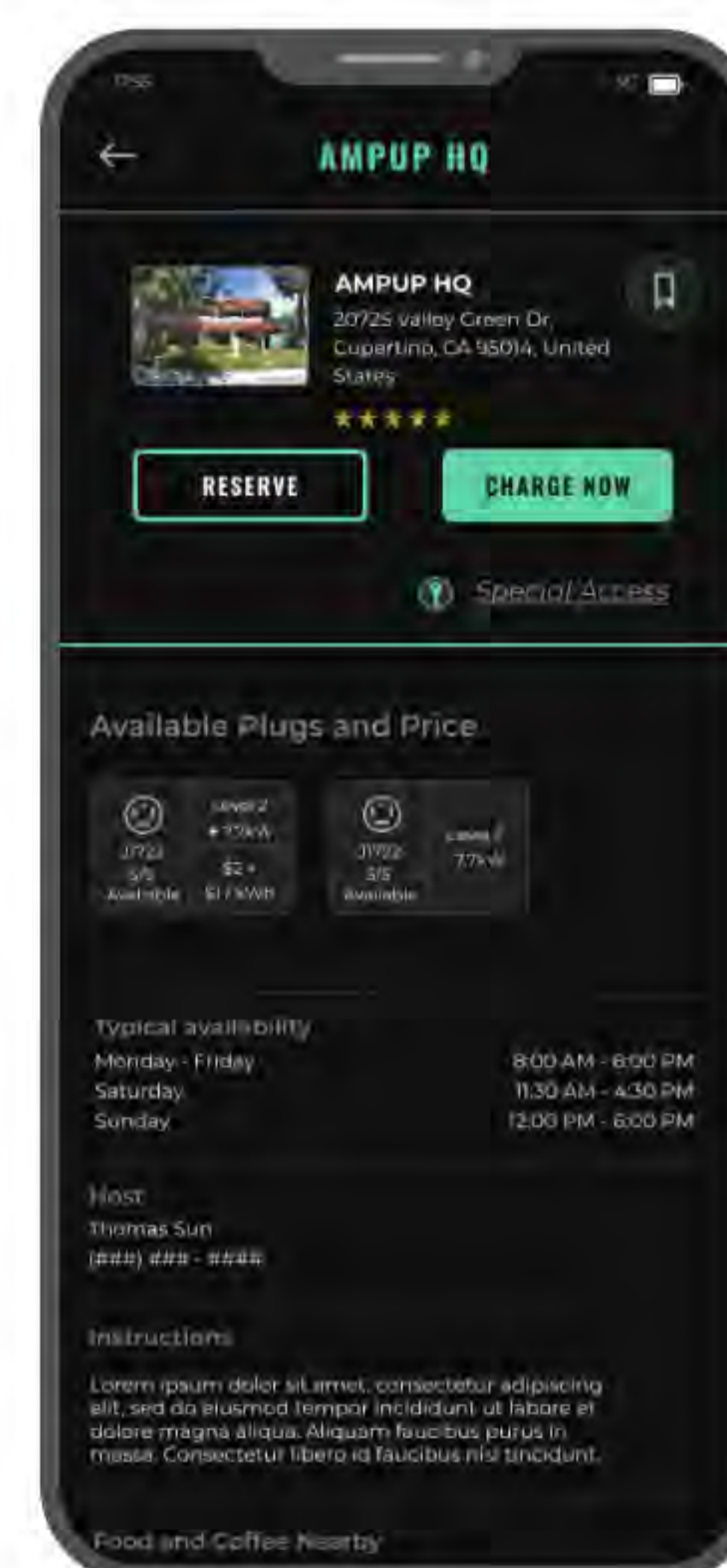
MENU

1. To open the main menu, simply tap on your user icon (letter of your first name or your photo) on the main screen
2. From here, you can view all your charging sessions, share your charger, view notifications, bookmarks, access passes, manage payments, change profile settings, and get help



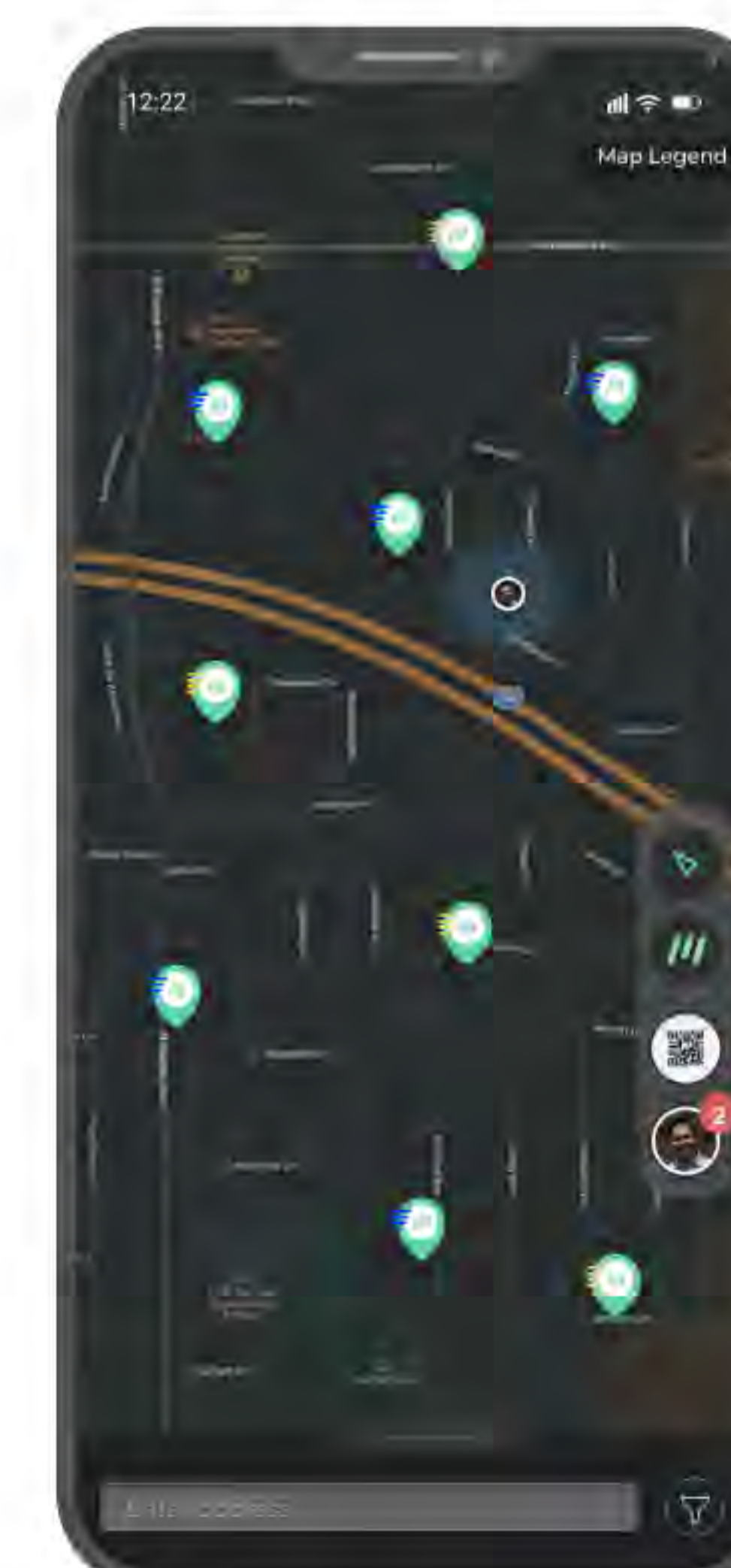
BOOKMARK YOUR FAVORITE LOCATIONS

1. Search for your location on the map, then tap to see location details
2. Click the bookmark icon on the top right 
3. View all your bookmarks in the Bookmark tab on the main menu



CHARGE NOW

1. Park in any available slot
2. Tap on the QR code button above your user icon
3. Scan QR code sticker on the charger
4. Plug in your vehicle
5. Click start on the app and your charging will automatically start!



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SPECIAL ACCESS

1. Search for your location on the map, then tap to see location details
2. Tap on 'Special Access'
3. If you have been given an Access Code, you can enter it by clicking the 'Enter Access Code' button
4. If you are a member of the community and need to request access, click on the 'Request Access' button
5. Once you have been given special access, you can view them in the 'Access Passes' tab on the main menu



MAKE A RESERVATION

1. Search for your location on the map, then tap to see location details
2. Tap on 'Reserve'
3. Choose your preferred time by clicking a timeslot on the right board
4. Click 'Book' and you are all set!
5. When you are ready to charge, go to the 'My Charging Sessions' tab on the main menu, click on your reserved slot, and tap 'Check-In'. Check-in is available 15 minutes prior to reservation start time.